

Rosewood

Newsletter

September 2020 Issue

Throughout our newsletter you can expect to read a little bit about what goes on here at Rosewood, where everyone is made feel welcome with our warm, friendly atmosphere, a real home away from home for all.



What can you expect to read inside this issue.

- ***Staff continuing to be amazing***
 - ***Residents thoughts***
 - ***Managers thoughts***
 - ***Employee of the month***
 - ***Local community support***

Employee of the month

This had been put on hold during the summer months as quite frankly it was impossible to signal out any one staff as they have all been amazing, we may restart this in the coming months.

Local community support

We have continued to receive gifts for residents from community groups. "Dartford deeds not words" are still coming to our door with gifts, they have been amazing since the start of the pandemic, we are forever grateful.

Residents thoughts

We have been completing our resident's surveys with carers supporting the residents, the feedback has been wonderful, with comments like:

"I love living here"

"Nothing is ever too much trouble; staff are so kind to me"

"The food is delicious"

"We laugh so much it makes my belly hurt"

"They always let me know what's going on"

We continue to review ourselves and try to improve, our residents are our priority, to keep safe and well cared for.



Managers Thoughts



Garden visits had been happening and are going really well with lots of lovely feedback from families.

Sadly, with the increase of COVID 19 infections we have had to review our visiting policy and are now allowing “window visits” only. This is constantly being reviewed.

Staff have continued to go above and beyond to safeguard and care for all our residents. We are taking life at Rosewood one day at a time and continuing to remain on high spirits and positive.

To date we have been and remain COVID free... long may this continue.

Where there is love there is hope and my Rosebuds have love in abundance so we will never keep up hope.



“Together we can do this”



Thank you for reading...

Please look out for our next issue of the newsletter in October 2020

Getting in touch...

*If you would like to get in touch with us, please don't hesitate in doing so.
You can use the contact details found at the bottom of this page.*



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